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1 Welcome

Dealer Name

Congratulations on purchasing your new PACIFIC MEDICAL Lift Chair.

Address 1

Address 2

This User Manual describes the features and functions of your new lift chair. Following the instructions and guidance will avoid improper use.

Town/City

Please keep this User Manual for future reference.



Postcode

This lift chair was originally supplied by:

Phone Number

E-mail Address











2 Safety Introduction









	An authorized supplier or trained person must perform the initial set-up of this chair. They must follow all the procedures in this user manual.
	Unlike other standard chairs this product contains moving parts. It is important you pay attention to all warnings (see 3.0 Safety Warnings). This will ensure that your product is used in the safest way possible.

The instructions in this manual are based on the expectation that the Lift Chair has been correctly installed. The manufacturer also requests the user to have received assistance from the authorized supplier, trained person or health care professional in ensuring all users clearly understand how to safely operate this product.

There are certain situations including some medical conditions where the user will need to practice operating the chair in the presence of a trained person or healthcare professional. A trained person or healthcare professional can be defined as a supplier, technician or care professional, specially trained in assisting the user in various daily living activities.

3 Safety Warnings

	Before first use ensure all packaging materials have been removed and disposed of properly.
	Before first use the chair should be tested to ensure that all functions are working correctly.
	The chair must be located on a flat surface.
	This is an electric item and should be treated with caution. It is designed for indoor use only and must be located in a dry environment only.
	Always ensure that there is nothing to obstruct the free movement of the chair before operation such as children, pets, solid objects, walls or other furniture.
	The chair is not suitable to be used by children.
	Do not leave children unattended with the chair.
	Take care when adjusting positions to avoid trapping or pinching body parts.
	Avoid sitting on the arms as this can cause damage to the armrests.
	Never sit on the leg rest or allow more than one person on the chair. This can damage the chair, mechanism, and the chair could tip over.

	Only the occupant, a trained person or healthcare professional should operate the chair.
	Never use the chair under the influence of alcohol.
	DO NOT move the chair unless unoccupied and unplugged from the mains socket.
	The chair is NOT fitted with a battery back-up unless specially requested.
	Do not use this chair with users who exhibit violent behavior.
	Ensure the mains cable is not a trip hazard, and that excess cable is not stored under the chair.
	Chairs must only be used with the make and model of electrical components supplied with them.
	The chair must be used in accordance with the instructions provided.

Do not use the chair if:

1. Water is accidentally spilled on the chair. This may result in an electrical shock.
2. The upholstery is torn and the mechanisms are exposed.
3. The user detects abnormal functions during operation.
4. There is a power outage. An injury can be caused when the power is unexpectedly restored.

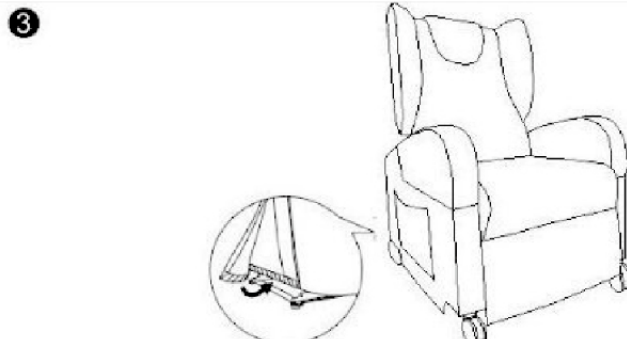
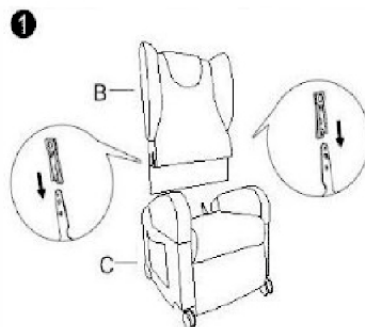
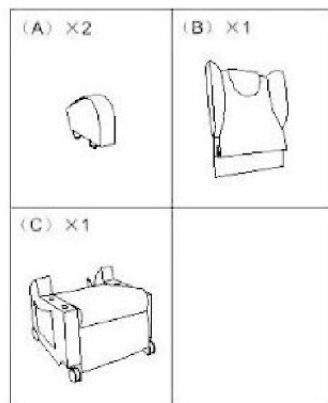
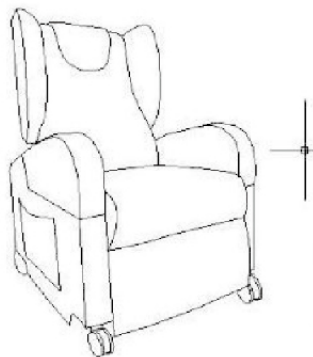
In any of the above events, please switch the power OFF immediately and disconnect the AC power cord from the electric outlet. Contact your authorized supplier, technician or trained person for assistance.

4 Assembly & Installation

To assemble and install the Lift Chair follow the steps below:

- Insert the back cushion (B) into the metal prongs, located on the chair base (C).
- Referring to the bottom of the back cushion (B) and chair base (C), connect the red cable to the red plug and yellow cable to the yellow plug.
- Attach the fabric flap on the back cushion (B) to the Velcro located on the back of the chair base (C).

ASSEMBLE INSTRUCTION



4. Connect the main input power wire into the transformer



Disconnected



Connected

5. Plug the power lead into the transformer.

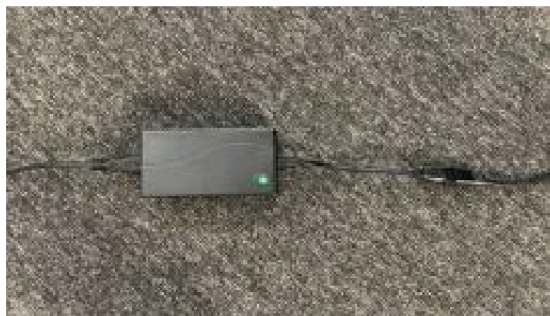


Disconnected



Connected



6. Connect to the mains and turn on the plug socket. The green LED on the transformer will light up green, confirming the chair is now powered.



5 Operating Your Chair

5.1 Using the Handset

The handset activates the lift chair. The handset buttons will illuminate when connected to the power supply and the chair is being operated. After a short period of inactivity, the button backlight will dim until another button is pressed.

	Before using the controls, please read the full User Manual. It contains important safety information.
	Only press one button at a time. Pressing more than one button may damage the chair and stop it from functioning correctly.

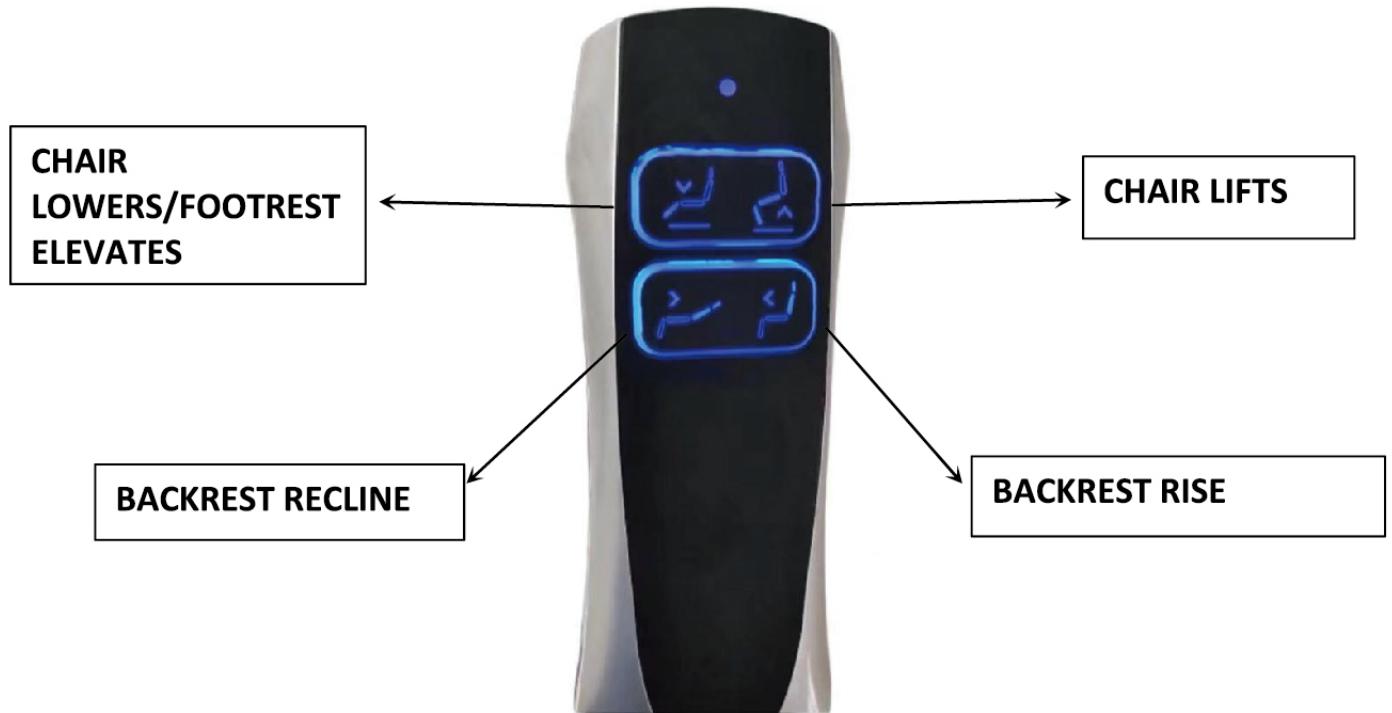
5.2 USB Charging

The handset features a USB charging port. This is located on the top side of the handset.

To conveniently charge your phone and tablet direct from your chair. Plug your USB charge cable into the handset. Power from the chair will start charging your device.



5.3 Handset Buttons Guide for two motor chair



6 Care and Maintenance

6.1 Periodic Checks



To ensure safe and reliable operation, the chair should be regularly checked (monthly) by the user or healthcare professional for any faults.

Monthly checks to undertake:

- Any damage to the mains power cable
- Any damage to the handset cable
- Any loose or detached parts
- Any damage to the fabric of the chair and any soiling of the fabrics
- Full functionality of the handset's controls.



Do not tamper with the mechanism in any way. There are no user serviceable parts.



If any damage is present, stop using the chair and contact your authorized supplier.

6.2 Upholstery Maintenance

Before cleaning the chair unplug it from the mains.




Clean the chair after each use. Dust the chair with a soft, dry cloth.

To clean the upholstery, apply a solution of warm water and a mild detergent (for example, neutral soap) with a well wrung soft cloth. Wipe the chair over once cleaned.

Disinfect the upholstery and other surfaces with a suitable bactericide for this purpose. Apply the disinfectant on a soft cloth, never directly on the chair. Never use a mixture of disinfectants or a mixture of disinfectant and soap.

Wipe the chair upholstery over once cleaned & disinfected with a cloth and water only. This will remove any residue from the upholstery.

Since we do not know which disinfectant will be used, we cannot guarantee that it will not cause damage to the upholstery. Read the instructions and warnings for use of the disinfectant product carefully before its purchase or use.



	Disconnect the chair from the mains supply before carrying out any cleaning activity.
	Check the chair's functionality after cleaning the chair.
	Some materials used in the construction of the chair or the upholstery (fire-retardant proofing agents) may cause an allergic reaction to users. Users with a high sensitivity to chemicals should obtain medical advice before using this product.

7 Troubleshooting

This table is only a guide to aid you in getting your lift chair operating. If you are unable to resolve the problem, please contact your authorised mobility supplier.

Symptom	Possible Issue	Solution
Chair does not move.	Handset is not “on”.	Press any button on the handset. The handset buttons will illuminate if powered on. Check the handset is not unplugged.
	A cable has disconnected.	Check the cables running from the chair to the transformer and the power cable from the transformer to the power socket are securely plugged in at both ends. Check the red and yellow cables connecting the motors under the rear of the chair are connected.
	Fuse blown or power socket not working.	Check mains fuses. Check if another electrical appliance is able to operate from the same socket.
	Thermal cut-out has activated.	Switch off the chair at the mains and leave the transformer to cool for 30 minutes. Reconnect to the mains and test. If your chair overheats on a regular basis contact your authorized supplier.
Chair is juddering or noisy when operating	Dusty mechanism	Contact professional service person.
	An object has fallen down the side and is impeding the chair’s movement.	Remove any objects such as coins from the side of the chair. If the chair continues juddering or is excessively noisy, contact your authorized supplier.

Please note that rise and recliner chairs are designed to make audible noise during the action and movement of the chair. Some materials do emit a rubbing noise when the controls are activated. If the chair makes what you consider to be excessive noise at anytime, please contact your authorized supplier.

	At no time should you attempt to tamper with any of the electrical components or make any repairs or adjustments to the mechanism of your chair.
	Always disconnect the chair from the mains supply before carrying out any cleaning activity or checking cables/motors to avoid the risk of entrapment or electric shock.

8 Warranty Policy

The lift chair comes with a three-year manufacturer's warranty when purchased new from an authorized PACIFIC MEDICAL retailer.

To ensure validity, the Warranty must be registered at www.pacificmedical.com.au within 14 days of purchase.

8.1 Three-Year Warranty

From three years from the date of delivery, PACIFIC MEDICAL will provide a warranty on the frame, motors and 1 year warranty on handset controller and transformer.

8.2 Warranty Exclusions

1. Upholstery, including damage caused by improper fabric cleaning
2. Repairs or modifications made to any part of the chair without the specific prior consent from PACIFIC MEDICAL.
3. Circumstances beyond the control of PACIFIC MEDICAL.
4. Exclusions also include components with damage caused by:
 - a. Contamination (rain, etc.)
 - b. Abuse, misuse, accident or negligence
 - c. Improper operation, maintenance or storage.

8.3 Warranty Policy

The warranty only covers failures due to defects in materials or workmanship which occur during normal use. The warranty is available to the original purchaser and is non-transferable.

The warranty does not extend to the consequential costs resulting from fault clearance, freight and travel costs, loss of earnings, expenses, etc. The manufacturer will not accept responsibility for any damage or injury caused by misuse or non- observation of the instructions set out in this user manual.

9 Notes

